



Electric Vehicles

LITHIUM BATTERY WARRANTY

The lithium battery in your new Royal EV has a five year warranty. The warranty is limited to malfunction of the battery. Damage of any kind to the battery which would include water damage or any physical damage to the battery other than scratches can void the warranty. The decision to warranty the battery is solely up to Royal EV. Royal EV will not withhold replacement of the battery under warranty, unless physical damage or evidence of neglect to the battery is apparent. The battery is warranted for five years without prorating. Royal EV will also endeavor to inspect the battery from the inside to determine if the battery has been tampered with or damaged in any other way in order to determine warranty coverage.

BATTERY TIPS:

- There is an on/off button on the side of the battery on the drivers side (Crown Series) or on the right side (Ambassador and Monarch Series). The battery should be charged when the battery is on. Turn the battery off when storing the cart for long periods of time or even overnight. This will save the charge on the battery and extend the charge duration.
- Leaving the battery on for extended periods can cause battery drain or go into sleep mode. If this happens, turn battery off, wait 3 minutes and turn battery back on.
- Never attempt to work on the battery for any reason. This will void your warranty.
- Make sure you do not run the battery until it is totally dead. This will lock up the electro magnetic park brake and you won't be able to move the car. This can also damage the brake and the motor.
- The cart will go into economy mode when the battery is less than 20% charged. When this happens, the car will slow down to around 10 mph. This alerts you that the battery will need to be changed soon.
- Make sure you always charge the battery to 100 percent whenever possible.
- **Never charge battery below 36°F as this will cause irreversible damage to the battery cells and void the warranty.**

⚠ WARNING

Never allow a lithium battery to drop below 10% state of charge or the battery will go into protection mode requiring the battery to be sent back to the factory for a reset and recharge to restore the battery to working order at owner's expense.